Thank you for your interest in the Lifeline Medical Alert System from Winchester Medical Center (WMC). WMC offers Lifeline throughout the Shenandoah Valley - **wherever VALLEY HEALTH provides services**. With each system we offer, the 24/7/365 Lifeline Response Center (in North America) will get you the help you need, FAST.

**WMC Lifeline** offers a range of systems to match your needs. No minimum service length and no hidden fees. WMC provides equipment, installation, service, training and billing LOCALLY from Winchester Medical Center.

**HomeSafe Landline:** **AutoAlert Help Button ($44.95) or Manual Help Button ($29.95) Monthly Rental/Monitoring Fee**

* HomeSafe Landline is our simplest and easiest medical alert system. There are two parts, a base communicator and a wearable HELP BUTTON. The base is activated by the HELP BUTTON and uses your home phone line.
* We recommend the advanced AutoAlert Help Button. Auto-Alert detects a fall with a built in sensor and automatically summons help when you can’t. It is 95% accurate. “Push for help” is included.
* A lower priced Manual Help Button is available. It does not detect falls and must be pushed by the client.

**HomeSafe Wireless: AutoAlert Help Button ($56.95) or Manual Help Button ($41.95) Monthly Rental/Monitoring Fee**

* If you don’t have a home phone, our base station uses its built-in 4G LTE cellular capability to summon help.
* Auto-Alert detects a fall with a built in sensor and automatically summons help when you can’t. It is 95% accurate. “Push for help” is included.
* If you do NOT have an implanted cardiac device, consider On-The-Go!
* A lower priced Manual Help Button is available. It does not detect falls and must be pushed by the client.

**On-The Go Mobile (OTG) Pendant – $44.95 Monthly Rental and Monitoring Fee**

* + Clients with pacemakers/defibrillators may get On-The-Go if OK’d by your cardiologist. We’ll check.
	+ Best value with automatic fall detection, standard.
	+ On-the-Go works “out and about,” and at home using GPS to determine your location.
	+ “OTG” is a pendant with built-in mike and speaker. Uses cell tower inside the home and outside. We test it at install.
	+ Adds a “CANCEL CALL” feature allows you to cancel if accidentally activated.
	+ LED indication alerts you if cell signal is weak so you know.

**Mobile Smart Watch – MANUALLY ACTIVATED $41.95 Monthly Rental and Monitoring Fee**

* Worn on wrist (fall detection NOT included)
* 4G LTE technology connects to cell phone carrier (AT&T) with its own account, included
* GPS locating technology; Cell Signal Strength Displayed
* Time/Date/Steps and other fitness functions
* Recharges with included charger

**Mobile Smart Watch – AUTOMATIC FALL DETECTION $54.95 Monthly Rental and Monitoring Fee**

* Most advanced option with automatic fall detection is worn on your wrist.
* Same features as manual version - INCLUDES automatic fall detection and help signaling.

**Installation options -**

* In home by WMC Technician - One-time fee - $50.00 Activation, testing and training for client and care-givers. OR
* Self-Install – Installation fee is waived. We provide a kit, with easy instructions/pictures on installation, and use. Includes contact number at WMC Lifeline for support. Pick it up at WMC or shipped to home ($20 for shipment).

**LockBox (Optional**) – WMC offers for purchase to securely hide a key - $30 to purchase. Prevents rescue squad breaking in.

# How to get a system: Call us to review your needs. If you have email, we can forward the application to you.

* Fill out the application and return, we will bill for installation fee (if applicable)
* Coordination – we call to confirm the install appointment and coordinate DIY install option/kit, as applicable.

**PLEASE call if you have questions.** Lifeline hours are: Monday through Friday, 9:00 a.m. to 1:00 p.m. Call **540-536-6102**

**Our Web site is: www.valleyhealthlink.com/lifeline**

The Lifeline office is at Winchester Med Ctr. 1840 Amherst St; Winchester, VA and is inside Volunteer Services.